

Community Health Improvement Plan – Short Term (1-3 years)

Priority: Access to Health Services

Alignment: Healthy NC 2020 – Cross-Cutting

CHA/CHNA Year: 2018

LHD: Lenoir County Health Department



Result 1: What result do you want?		Improved environmental conditions, health services, and access to healthy foods among residents.			
What does it look like when you achieve this result?		Better-quality health status in Lenoir County residents			
Why is this important?		The determinants of health may be characterized by the access to local health services. The places that individuals live, work, and socialize produces a strong link to the status of their health and the health of their families. Connection and follow-up of health services can bridge those gaps.			
What partners will address this priority?		NCCare360, NC DHHS, United US, NC 211, United Way, Lenoir County agencies			
How will you measure success?		By the number of Lenoir County organizations listed in and utilizing NC Care 360			
List each strategy/intervention, partners, measures, and level					
Result 1	Name of Strategy/Intervention	Responsible Partners	Outcome (s) (What will you measure and report in the SOTCH?)	Output(s) (What you will do and report in the SOTCH?)	Level of Intervention
1.1	NC Care 360 Network	Lenoir County agencies	The goal of this system is to connect individuals to coordinated services and provide a feedback loop on the outcome of that connection. This repository of resources will	The NC Care 360 Network will roll-out throughout the state and will be fully implemented by the end of 2020. Lenoir County Health Department will work with local partners (hospitals, health-care facilities, mental health and	Organizational

			allow providers to electronically connect health services. The database will offer a shared technology platform with health care and human service providers. The outcome will be measured by real-time communication with providers, number of client referrals, and records of success in follow-up services. By the end of 2020, at least 15 local agencies will have access to the network to link Lenoir County residents to needed resources.	substance use agencies, housing, human services, etc.) by providing them with education on the system and how to link community residents to needed local and state-wide services. LCHD will work to ensure a robust level of participation in NC Care 360.	
1.2	Lenoir County Breast Cancer Screening Program	Lenoir County Health Department, UNC Lenoir Health Care, Eastern Radiology, Lenoir Hospital Foundation	By October 2019, breast cancer services will be provided to 20 underserved women in Lenoir County annually to increase early detection of breast cancer for better outcomes.	The Lenoir County Health Department, UNC Lenoir Health Care, and Eastern Radiology will partner to provide mammograms and breast diagnostics services for women who meet specific eligibility requirements. The BCCCP program at the Lenoir County Health Department will increase screenings by 20 additional slots.	Individual

Instructions:

- Add new section(s) if more than two results and number accordingly
- Add more rows if more than 9 interventions are needed and number accordingly.
- Level of Intervention: Individual, Organizational, or Policy

Instructions for use of this form can be found on the DHHS/DPH website: <https://publichealth.nc.gov/lhd/>